



## Position of Site Ambassador

Temporary position: June to Labour Day Weekend

Based at this National Historic Site in Britannia Beach, your role is to be present on the Museum site, engaging visitors and answering their questions. The Museum is a key visitor attraction in the Sea to Sky Corridor and we pride ourselves on giving our ~74,000 annual visitors a rewarding, enjoyable, and welcoming experience.

Key duties are:

- Being an onsite presence to greet visitors, answer their questions and assist them with site orientation, providing a friendly welcome and excellent customer service.
- Assisting Interpreters at the Gold Panning Pavilion and at the tunnel tour entrance. This may include (but not be limited to) tour time announcements, demonstrating gold panning to individuals, queue management and tour ticket taking.
- Assisting the Operations department in maintaining general cleanliness on site, e.g. sweeping or glass cleaning, to ensure excellent standards and good first impressions are met.
- Being knowledgeable about the Museum membership program, to be able to engage visitors about membership benefits.
- Committing to learn and understand general components of Britannia's history, as well as aspects of its environmental story, so that visitors' questions can be answered.

You will report to the Manager of Operations, with day to day supervision from the Operations Supervisor.

## The Ideal Candidate

You will have a professional work ethic, with good attendance and punctuality. You will enjoy working with the public and coworkers, and be proud to be an ambassador for the Museum (and the Sea to Sky area). You will be comfortable working outdoors. Ideally you will have some previous customer service experience.

## General Information

- Entry level position. Wage dependent on experience.
- This is a temporary part time position. Days and hours are negotiable during recruitment. However this position is intended to cover peak visitation hours which are generally from 11 AM to 3 PM.

**Britannia Mine Museum**

PO Box 188, Britannia Beach, BC, Canada V0N 1J0 | Phone: 604-896-2233 | Fax: 604-896-2260 | [www.bcm.ca](http://www.bcm.ca)

We are open 7 days a week, so weekend work will be required. Working on statutory holidays will be expected.

### **About the Museum**

The Britannia Mine Museum is governed by the Britannia Mine Museum Society. This Society is a non-profit organization, established in 1971 to preserve the material and social history of mining in British Columbia, and to educate the public about mining. It is a registered charity. The organization receives no government funding and relies on revenues, grants and donations for its operating costs. There are 21 buildings and structures, 7000 artefacts and 18,500 archival photos and documents in the care of the Society.

We currently see around 75,000 visitors a year. Our visitors come from both local and tourism sectors, and we attract all ages. We offer public (i.e. not pre-booked) and booked tours; tour timings vary depending on seasonal changes.

### **Applying**

To apply, please send or hand in your résumé to:

Deron Johnson, Manager of Operations

Britannia Mine Museum, Britannia Beach

[djohnston@bcmm.ca](mailto:djohnston@bcmm.ca)