



## **Position of Tour Guide**

Based at this National Historic Site in Britannia Beach, your role will be as one of our team of Tour Guides, also known at the Museum as Heritage Interpreters. The Museum is a key visitor attraction in the Sea to Sky Corridor and we pride ourselves on giving our 75,000 annual visitors a rewarding, enjoyable, entertaining experience. We have grown considerably since a major redevelopment (2010) and we are looking for enthusiastic team players to help us continue to grow.

New to the Museum in May 2019 will be our new Mill Show attraction that will bring the historic Mill No. 3 back to life and give our guests an immersive look at what the Mill was like when it was operational. It is planned that our annual visitation will rise to 1000,000 guests within three years.

## **The Position**

Key duties are:

- Delivery of guided public tours in our historic tunnel; this includes a short train ride as well as operating historic equipment
- Delivery of school programs to students of all ages; programs explore earth science, modern mining and environmental topics
- Delivery of occasional public programs including arts & crafts, game-style activities, artifact handling sessions, science demonstrations etc.
- Development and/or delivery of occasional outreach programs including arts & crafts, game-style activities, artifact handling sessions, science demonstrations etc.
- Being an ambassador for the Museum to our on site visitors, providing a friendly warm welcome with excellent customer service
- Committing to learn and understand the Britannia story, as well as aspects of mining history, geology and environmental sustainability
- Contributing to the site inspections/chores, and daily opening & closing routines to ensure excellent standards and good first impressions are met

You will report directly to the Operations Manager, though will also have close contact with the Curator, Education and Collections, Operations Supervisor, and Educator. You

will also work alongside other staff to develop and deliver a professional educational program.

### **The Ideal Candidate**

You will have a professional, organized work ethic and be a natural and energetic communicator who has the ability to assimilate and present information to different audiences. You will ideally have interpretation experience, though this is not necessary, as training will be given. You will be confident, outgoing, enjoy working with both children and adults, and be proud to be an ambassador for the Museum. Due to the relatively active nature of the position, you will have a good degree of physical fitness and will be comfortable working outdoors. You will not have a physical condition that would prevent you from operating the electric train and historic mining drills; please contact us for further information if needed.

Candidates who do not possess relevant experience but who are still interested in working at the Museum as a Tour Guide/Heritage Interpreter are still encouraged to apply. Your energy and willingness to engage our guests in the history of the Britannia Mine are a great starting point on the path to giving great tours and providing guests with a memorable experience!

### **General Information**

Wage is dependent on skills and experience. Overtime will be limited and must be authorized by a Manager, but will be paid at 1.5x, or time off in lieu.

Full time positions are 5 days a week. Part time positions are flexible. We are open 7 days a week, so weekend work will be required in most cases. Working on statutory holidays will be expected, as appropriate to the season.

A 37.5 hour week will be the norm for full time, though 40 hours may occur during high season.

Normal working hours will be shift based between the hours of 8.30am and 5.30pm, or 6.30pm during high season. Occasional special events may mean working hours outside this range.

Permanent staff will be on a 3 month probation. The Chamber of Commerce Group Insurance Plan is available for permanent employees over 20 hours per week. The employee is eligible for the package after 3 months of successful probation.

## **About the Museum**

The Britannia Mine Museum is governed by the Britannia Mine Museum Society. This Society is a non-profit organization, established in 1971 to preserve the material and social history of mining in British Columbia, and to educate the public about mining. It is a registered charity. The organization receives no government funding and relies on revenues, grants and donations for its operating costs. There are 21 buildings and structures, 7000 artifacts and 18,500 archival photos and documents in the care of the Society.

Our visitors come from both local and tourism sectors, and we attract all ages. We offer public (i.e. not pre-booked) and booked tours; tour timings vary depending on seasonal changes.

## **Applying**

To apply, please send or hand in your résumé to:

Deron Johnston, Operations Manager  
Britannia Mine Museum, Britannia Beach  
[djohnston@bcmm.ca](mailto:djohnston@bcmm.ca)